

# **Access Statement For Trenona Farmhouse B&B**

## **Introduction**

We aim to cater for the needs of all visitors in our home based, five bedroom bed and breakfast. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

## **Pre-Arrival**

- There is a request bus stop at the end of our drive which is 300 metres long and gently sloping with concrete surface. The service (No 51) runs between Truro and St Mawes approx every two hours.
- The main train stations are Truro or St Austell which are 25 minutes away by car – collection and delivery of guests can be pre-arranged.
- Walkers can be collected from/taken to the Coastal Path (3 miles) by prior arrangement or numbers for local taxi services supplied
- We have a detailed website with photographs of each guest room, Rooms 1-4 being on the first floor and Room 5 on the ground floor
- You can contact us via telephone or e-mail (details below)

## **Arrival & Car Parking Facilities**

- There is ample car parking at the end of the drive in the concreted area opposite the farmhouse
- Undercover storage for bicycles can be provided and there is also room for boats/trailers
- Assistance with luggage is always offered to all guests.
- The entrance is accessed up three steps (handrail provided) to the patio. A further two steps take you into the hallway. The parking area and steps are lit by powerful overhead lights at night.

- All dogs are welcome by arrangement and an outside water tap is provided beside the garage for watering/ washing down. All dog waste should be placed in the bin provided near the garage.

## **Main Entrance & Reception**

- Entrance is into hallway with separate guest lounge, guest dining room, Room 5, private lounge and living area leading off. Bell for assistance located next to grandfather clock
- Arrival after 4pm and departure by 11am unless prior arrangement made
- Room and front door keys issued on check-in, guests escorted to rooms, and facilities explained.

## **Public Areas - General (Internal)**

- Hallway, guest dining room and lounge all have fitted carpets as have the stairs (11 steps to mezzanine landing and 5 to top) leading to four guest bedrooms. The fifth guest room is on the left along the ground floor corridor.
- Integrated fire/smoke alarm system throughout the building regularly inspected and maintained with emergency lighting over route to front door. Instructions in case of fire provided in all guest bedrooms

## **Dining Room & Lounge**

- Breakfast is served in the dining room on the ground floor between 8 and 9 am or at other times by arrangement
- The antique dining table generally seats ten but can be expanded /reduced to accommodate smaller/larger groups. It has underspace height of 56cm (legs on each corner and at the centre of long sides). There are chairs without arms which can be moved
- We do not play background music in any area of the B&B
- Full waitress service is available
- Vegan, vegetarian, gluten free and all other diets catered for by prior arrangement

- The house is non smoking throughout but smoking is permitted on the patio where there is a picnic bench
- The separate lounge has comfortable seating for six guests, table with chair for writing, books and traditional board games for adults and children, and free wifi is available.

## **Laundry**

- Drying facilities provided in airing cupboard on guest landing next to Room 3 private bathroom on request
- Iron and ironing board provided in the airing cupboard

## **Bedrooms**

- 4 bedrooms are on the first floor and 1 on the ground floor, each with a secure lockable door
- Televisions all have remote controls
- Wake-up calls by prior arrangement
- A bell is provided on the upper landing to call for night-time assistance
- Carpets are all fitted short pile, with vinyl flooring in bath/shower rooms
- Premium en suite rooms 2 and 5 have superking zip linked beds (when set up as a double)
- All other double beds are standard size with access on both sides. All single beds including bunk beds are full size with lower bunks/singles having access on both sides
- All bedrooms have tea/coffee making facilities with guest trays. Also small fridges for medications, fresh milk, drinks etc.

## **Ensuite bathrooms and Private Bathroom**

- Rooms 1 and 2 have en suite shower rooms with shower cubicle having a step/edge of 16cm
- Room 4 has an en suite bathroom with shower over as has Room 3's private bathroom. The bath edges are 50cm high.
- Room 5 has an en suite wet room

- Where electric towel rails are fitted in bath/shower rooms these are centrally controlled by a time switch to come on at various times during the day and night.

## **Grounds and Gardens**

- Guest garden at the front of the property is mainly laid to lawn with border shrubs. There is a large patio with picnic bench for guest use
- Adult guests may see the animals at any time but children should be accompanied by an adult or make an arrangement with ourselves
- Public footpaths to the villages of Veryan and Ruan Lanihorne cross the farm and we would be pleased to assist walkers to access the paths – a walkers map is available for guest use in the dining room
- Dogs may be exercised in our fields but should be kept under control at all times and by arrangement to avoid fields with livestock. All dog waste should be placed in the bin provided by the garage.

## **Contact Information**

- Owner: Mrs Pamela Carbis
- Address: Trenona Farm  
Ruan High Lanes  
TRURO  
Cornwall  
TR2 5JS
- Telephone: 01872 501339/ 07775 698953
- Email: [info@trenonafarmholidays.co.uk](mailto:info@trenonafarmholidays.co.uk)
- Website: [www.trenonafarmholidays.co.uk](http://www.trenonafarmholidays.co.uk)

We welcome your feedback to help us continuously improve if you have any comments please phone 01872 501339 or email

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